

Bath Lift Owners Manual



Please keep this Owners Manual in a safe place for future reference



Congratulations on your investment in one of the most advanced bath lifts available today. With this investment we hope that you have taken a major step towards a new level of relaxation, coupled with the ability to enjoy the soak of your life! We have taken great care in the design, the engineering and the materials that have gone into your new bath lift. We are therefore confident that your bath lift will provide you with many years of trouble free service.

How to use this manual

At Comfomatic we want you to get the maximum benefit from using your new bath lift. This manual describes the features and functions of our bath lift. This manual also contains important safety information.

Before First Use

Please read this manual before using the bath lift for the first time. It is also essential that you fully charge the battery before the first use. This can take up to two hours.

Using your new bath lift

Using your new bath lift may seem a bit strange at first. But just like using a new pair of shoes it always takes time to settle into something new. So please allow yourself the opportunity to get used to your new bath lift and you will soon be enjoying the soak of your life.



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Our friendly, professional,
Customer Service Team
is available Monday -
Friday from 9am to 5pm
(excluding bank holidays).

Before first use please study this owners manual



- Before the first use please fully charge the battery. The battery is fully charged when the LED light on the battery charger turns green
- Ensure that the saddle band bar is securely clipped into both hooks of the anchor bar, and that the grommets are in place
- Ensure that the saddle band is taut and all fixings are intact
- Ensure the bath lift is working properly
- Ensure that the saddle band is clear of all items, including towels etc, before retracting it
- Retract the saddle band before removing the battery for charging
- Use the grab rail
- You must recharge the battery every 4 weeks whether you have used the bath lift or not
- Please recharge the battery once it is depleted, or after 4 weeks (see above), the battery is depleted when the LED on the bath lift turns red
- When stowing the bath lift, always leave approximately 6 inches of the saddle band out of the lift, use the red line as a guide



For your safety please:-



- Do not use the unit if the saddle band is torn
- Do not use the unit if the saddle band will not stay taut
- Do not insert your fingers into the front aperture of the bath lift
- Do not take mains cables, or your battery charger into your bathroom,
- Do not try to stand up, in the bath, whilst the saddle band is in or across the bath
- Do not attempt to remove the bath lift from the wall
- Do not remove the battery from the bath lift unless the bath is empty



Important:-

- The maximum weight of any user must not exceed 20 stones (127kg approx), Failing to comply with this instruction can cause damage to the bath lift and or the user. Both your manufacturer's guarantee and Mark Bates Ltd warranty exclude damage or breakdown caused or contributed to by failing to follow this instruction.
- If you drop the battery into water, you must not use the battery, it must be replaced before using the bath lift. Please contact our customer service team, if you are the original purchaser and your product is still covered by a Mark Bates Ltd warranty the cost of replacement may be covered as accidental damage (cover is subject to the warranty T&Cs).
- If there is any damage to the bath lift, or you are unsure that it is working correctly please contact our customer service team before using it.

Before enjoying the soak of your life!

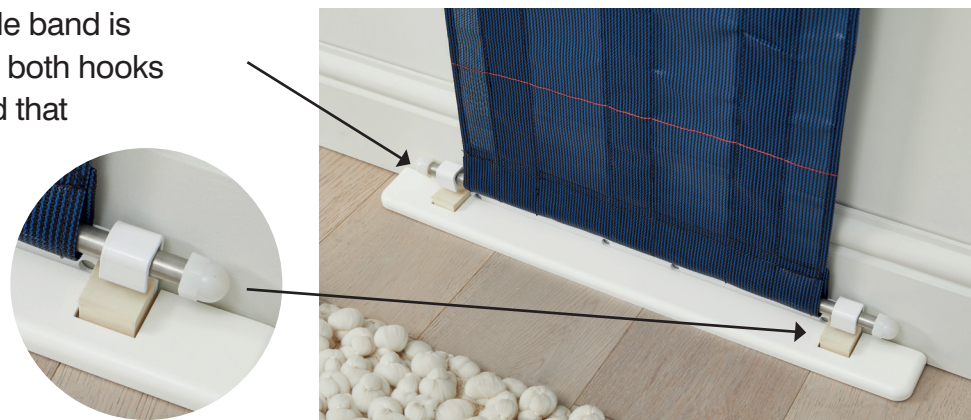
- 1 Before using the bath lift ensure that the battery is securely in place, that it is charged and that the LED light on the bath lift is GREEN.



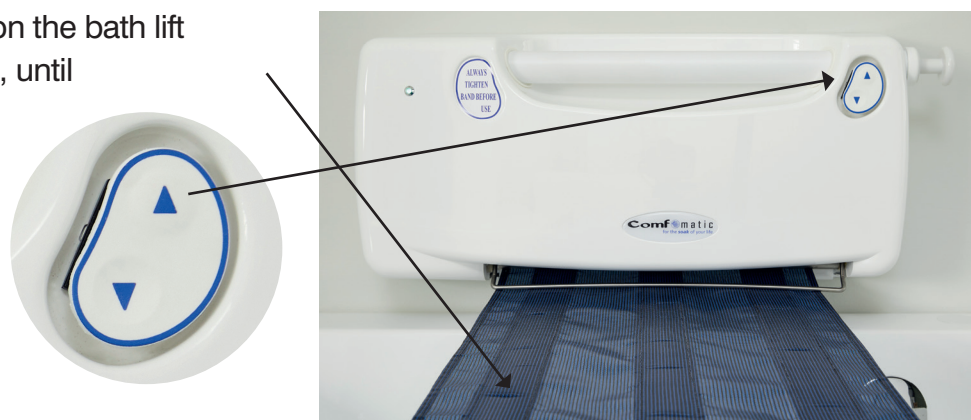
- 2 Press the down button on the bath lift or the remote control to unwind the saddle band.



- 3 Ensure that the saddle band is securely hooked into both hooks of the anchor bar and that the grommets are in place.



- 4 Press the up button on the bath lift or the remote control, until the saddle band is taut.



Getting into the bath!

- 5 Run the bath and ensure that the water is at the correct temperature.

- 6 Once the saddle band is secured and taut, simply position yourself on the side of your bath. Whilst using the sturdy safety grab rail, place your legs into bath, and adjust yourself so that you are sitting comfortably on the saddle band.



- 7 Now that you are comfortable, using either the handy floating remote control (a), or the button on the bath lift (b), lower yourself into the water. You are in control of the operation, so you can stop to adjust yourself anytime you wish, as the belt lowers.



- 8 Release the button once you have safely reached the bottom of your bath, its now time to switch off, unwind, relax and enjoy the soak of your life.



- 9 When you have finished bathing, adjust yourself to be sitting upright on the submerged saddle band. Press the up button on the bath lift (b) or the floating remote control (a), and you will be gently and safely lifted to the top of the bath. Again using the safety rail for assistance, place your legs out of the bath. Take a moment before standing up.

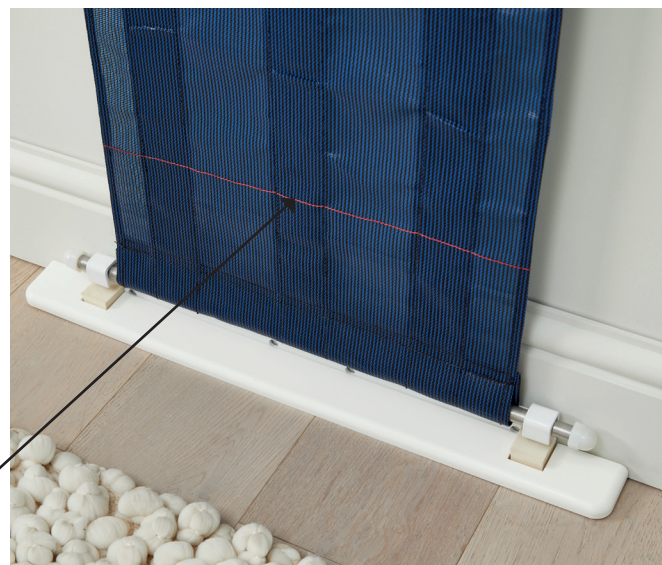


Stowing your bath lift

- 11 Once safely out of the bath, the bath lift can be left ready for the next use or it can be stowed away.
- 12 If you intend to leave it ready for the next use, please press the down button for 2 seconds, to release some of the tension from the saddle band, **then pull the battery out of the bath lift until you can see the BLUE LINE on the battery.**



- 13 If you intend to stow the bath lift, please press the down button on the bath lift or the floating remote control until the saddle band is loose, unhook the saddle band from the anchor bar and then press the up button until the saddle band is stowed. **Then pull the battery out of the bath lift until you can see the BLUE LINE on the battery.**



Important:- When stowing the bath lift, always leave approximately 6 inches of the saddle band out of the unit, use the red line as a guide.

Important:- When not in use, you must switch the bath lift off by pulling the battery out to the blue line. If you do not follow this instruction the battery will lose power even if the bath lift is not in use.



After using the Comfomatic bath lift always ensure that the unit is switched off by pulling the battery out of the bath lift until you can see the blue line.

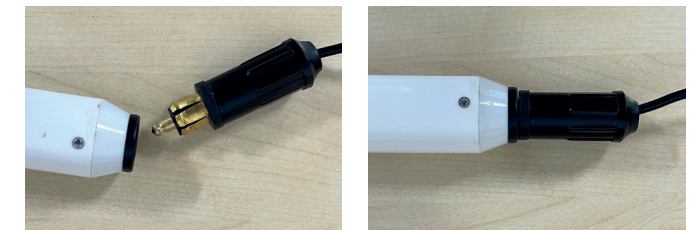
After enjoying your bath, the saddle band can be left out to dry. The saddle band can be easily and quickly cleaned with a cloth and most types of proprietary cleaning solutions. You should not use bleach or products containing bleach on your saddle band. If using any type of cleaning solution it is always advisable to do a spot test in an inconspicuous part of the saddle band before using.

Charging your bath lift battery

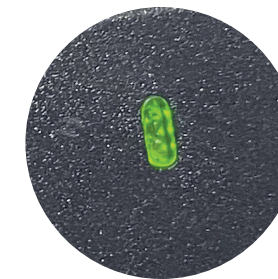
- 1 Only remove the battery from the bath lift when the bath is empty. Carefully remove the battery from the bath lift, it just slides out.



- 2 Plug the battery charging cable into the end of the battery, ensuring it is fully inserted. Then plug the charger into a wall socket and switch on.



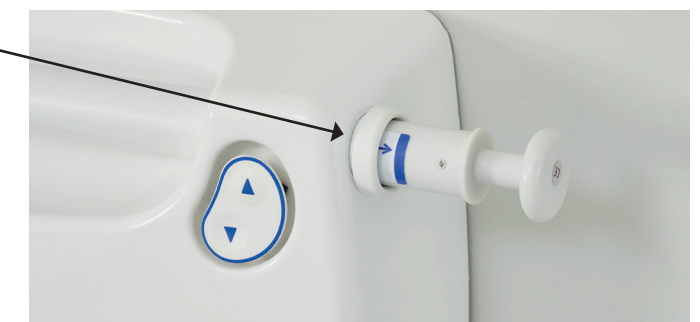
- 3 When the LED light on the charger turns from red to green the battery is fully charged. It can take up to two hours to fully charge and a full charge can operate up to 40 lifts.



- 4 Carefully replace the battery into the bath lift ensuring it is fully into the bath lift and the bath lifts LED has turned green.



- 5 When not in use, you must switch the bath lift off by pulling the battery out to the blue line. If you do not follow this instruction the battery will lose power even if the bath lift is not in use.



Our guarantee for peace of mind

Peace of mind is a standard feature delivered with every Comfomatic bath lift. In addition to the manufacturer's first year guarantee your Comfomatic bath lift is protected by a Mark Bates Ltd (**MBL**), Three-year insurance backed warranty. The MBL warranty provides protection against electrical and or mechanical failure in years two and three, together with cover against most types of accidental damage for the full three years. Like all warranties the MBL warranty is subject to terms, conditions and exclusions which are set out in the policy document provided to you.

Manufacturers Guarantee.

In addition to your statutory rights, the Comfomatic bath lift is guaranteed by the manufacturer for 12 months from the date of installation. This guarantee covers electrical and or mechanical failure due to defective workmanship or materials.

Accidental Damage

Your Comfomatic bath lift comes with a Mark Bates Ltd. three-year insurance backed warranty. The Mark Bates Ltd warranty covers most types of accidental damage. **IMPORTANT:** Any claim for accidental damage, must be submitted to the insurer within 7 days of the event. Mark Bates Ltd will not accept claims for accidental damage after the 7 days.

Your Mark Bates Ltd Insurance Backed Warranty

Once you get used to using your Comfomatic bath lift, we are confident that you will soon wonder how you got on without it. That's why, in addition to your manufacturers guarantee, all Comfomatic bath lifts come with a Mark Bates Ltd three-year insurance backed warranty.

During the first year, covered by the manufacturers guarantee, the Mark Bates Warranty provides valuable cover for most types of accidental damage, then in years two and three the warranty also provides cover for electrical and or mechanical breakdowns.

You will receive a warranty certificate from Mark Bates Ltd. The Mark Bates Ltd warranty is subject to its terms, conditions, and exclusions. A copy of the policy was provided to you at the point of sale and is available from www.markbatesltd.com/schemes/in-home.

Our guarantees and the Mark Bates Ltd warranty do not cover wear and tear, misuse, failing to follow the instructions contained in this manual or consumable parts such as batteries, bulbs, fuses, and the saddle belt of your bath lift.

Important

If we respond to your request for an engineer visit to your home and either

- there is no fault found,
- the work and/or parts are not covered by the manufacturers guarantee or the Mark Bates Ltd warranty, or
- you are not home when we have arranged to visit,

We will charge for the callout, any time spent delivering the service and all parts supplied.

Comfomatic
for the **soak** of your life

 **Mark Bates Ltd**
THE HOME OF PREMIER CARE

Looking after your bath lift

Like all other mechanical products, we strongly advise that you have your bath lift serviced by us annually. Having your bath lift serviced in this way, will help prolong its life and can enable faults to be detected and repaired before they become a major issue.

Comfomatic offer an annual service plan for all products, please contact our customer service team for further details. Taking out the annual service plan, ensures your service is conducted annually, gives you access to discounts in our web shop and even provides discounts if you decide to invest in any other Comfomatic product.



Getting in touch

Contact our Customer Service Team on:

0151 559 1140

Our customer service team is available Monday - Friday from 9am to 5pm
(excluding bank holidays).

Alternatively visit our support page at:

www.comfomatic.com/support



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