



RISE AND RECLINE CHAIR OWNERS MANUAL



The Art of Relaxation
Comfomatic Deluxe & Comfomatic Supreme
Rise & Recline Chairs

Introduction

Congratulations on your investment in, what we believe is, one of the most advanced rise and recline chairs available today. With this investment we hope that you have taken a major step towards a new level of relaxation and comfort.

We have taken great care in the design, the engineering and the materials that have gone into your new rise and recline chair. We are therefore confident that your rise and recline chair will provide you with many years of trouble free service.

How To Use This Manual

We at Comfomatic want you to get the maximum benefit from using your new chair. This manual will describe the features and functions of your new chair. It also contains important safety information as well as instructions on how to adjust the chair. By fully understanding the method of operation you will be able to gain maximum benefit from your chair. We therefore recommend that you read this manual carefully before using your new chair.

Important: Safety

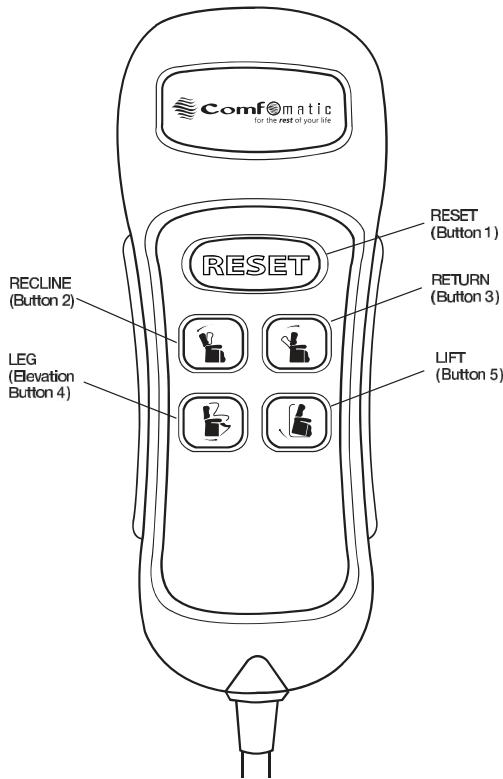
Please note that unlike any other standard chairs this product contains moving parts. It is, therefore, important that you pay particular attention to the Safety Instructions (see pages 12 - 14) to ensure that you use the product in the safest way possible.

Introduction & Contents	Page 2
Using your remote control	Page 3
Using the massage facility on your chair	Page 4
Help Getting In & Out Of Your Chair	Page 5
The Comfomatic Massage & Heat System	Page 6 - 8
Getting Used To Your New Chair	Page 9
Caring For Your New Chair	Page 9 - 11
Safety	Page 12 - 14
Warranty & Contacting Customer Services	Page 15

Your Rise & Recline Handset Explained

Handset

Please take a few minutes to fully acquaint yourself with the workings of the chair by carrying out at least one complete operational cycle of the chair.



- | | |
|----------------------------------|--|
| Reset (Button 1). | By pressing and holding button 1 the chair will return to it's fully closed position. |
| Recline (Button 2). | By pressing and holding button 2, the back of your chair will recline. Simply release the button once you have reached the desired position. |
| Return (Button 3). | By pressing and holding button 3, the back of your chair will return from the reclined position. Simply release the button once you have reached the desired position |
| Leg Elevation (Button 4). | By pressing and holding button 4 the leg of your chair will be elevated. Simply release the button once you have reached the desired position |
| Lift (Button 5) | By pressing and holding button 5, the chair will return to the seated position and then slowly stand you to your feet. Simply release the button once you have reached the desired position. Always return the chair to the fully closed position (By pressing and holding button 1) once you have left the chair. |

How to Operate Your New Rise & Recline Chair

There are three main positions your recliner can be used in:



Closed

The standard sitting position.



Relax

Footrest extended, back upright - ideal for watching TV, reading newspapers etc.



Recline

Footrest extended, back reclined - for complete relaxation.

As with all powered furniture, it is important to ensure that there are no obstructions surrounding or under the chair prior to it's operation. It is also important to ensure that small children or pets are clear of the chair prior to its operation.

Relax

To move to the relax position, sit as far back as possible in the chair so that your body weight is behind the mid-point of the chair. Press and hold button (4) this will raise the footrest, once the footrest has reached the desired position release button (4). You can re-adjust the footrest position using button (4) or (5).

Recline

To recline the chair back, press and hold button (2). Once you have reached the desired position release button (2). You can readjust the back of the chair using button (2) or (3).

Lift

To use the chair's lift feature, ensure that you are sat facing forward, with at least one hand on the arms of the chair and your feet placed firmly on the floor. Press and hold button (5). This will slowly bring the chair into the closed position and then lift the chair into a standing position. Release button (5) once you have reached the desired position. To sit back into the chair, simply back yourself into the lifted chair, making sure you are holding onto at least one arm, then press and hold button (1), the chair will slowly lower you into the closed position).



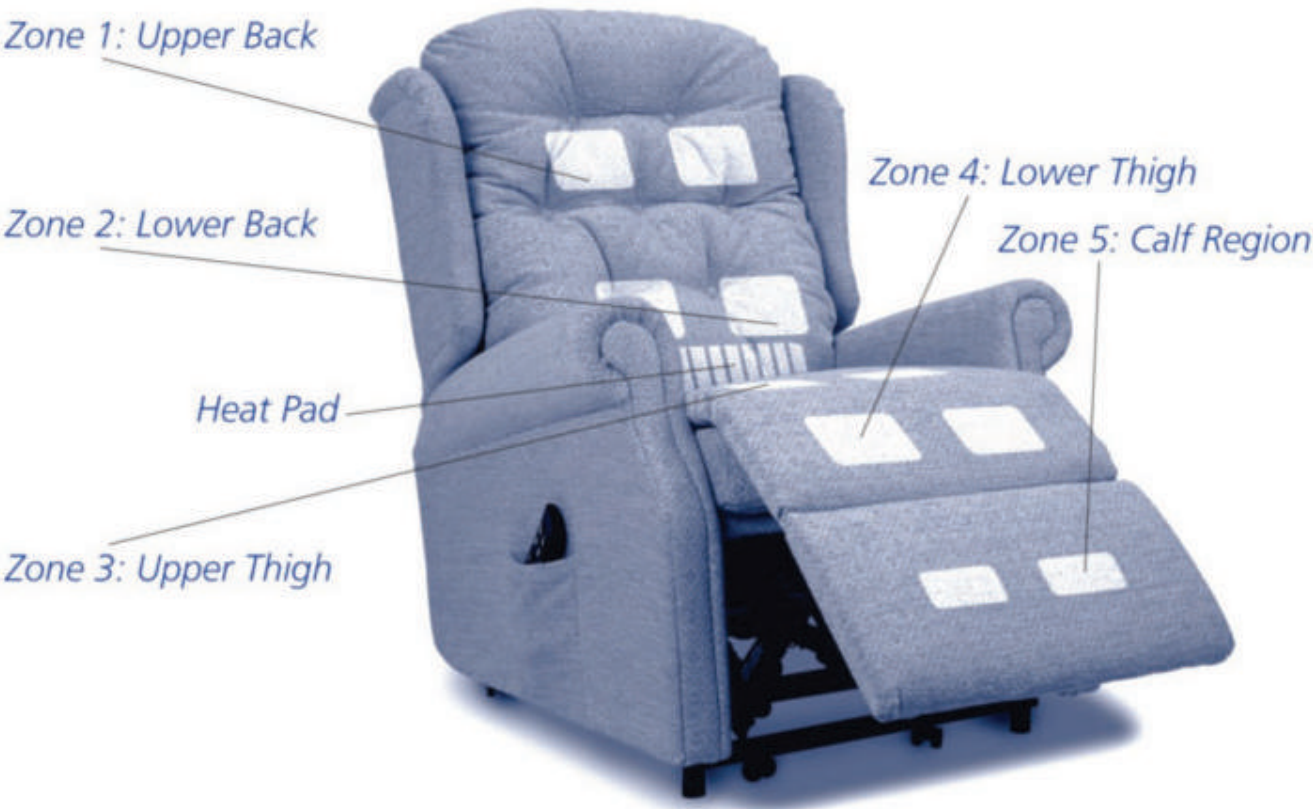
The Comfomatic Massage System

Your new Comfomatic Rise & Recline Chair offers you the latest in massage technology – all at the touch of a button. Now you can experience the benefits of a vibrating massage or a soothing heat in the comfort of your new chair.

Important

The massage and heat system within your Comfomatic Rise & Recline Chair is designed to aid your relaxation and comfort, it is not a substitute for medical care. Should you have a medical device fitted (eg Pacemaker etc) you must consult a qualified medical practitioner before using the Comfomatic Massage system.

Massage Zones Explained



Massage Handset Explained

For best results from your massage system please take a little time to fully acquaint yourself with the functions of the handset, then adjust the speed and intensity of the massage to suit your own requirements.

1. Power

This button switches the massage system on or off. Depress the button to switch on. Please note that the handset buttons will illuminate and the display will confirm that the massage system is active. The massage system is programmed to allow 15 minutes continual use, the massage system then is automatically switched off.

Please note that whilst the function buttons will remain illuminated until the massage system is switched off, either by the timer or by you, the LCD automatically switches off after 30 seconds.

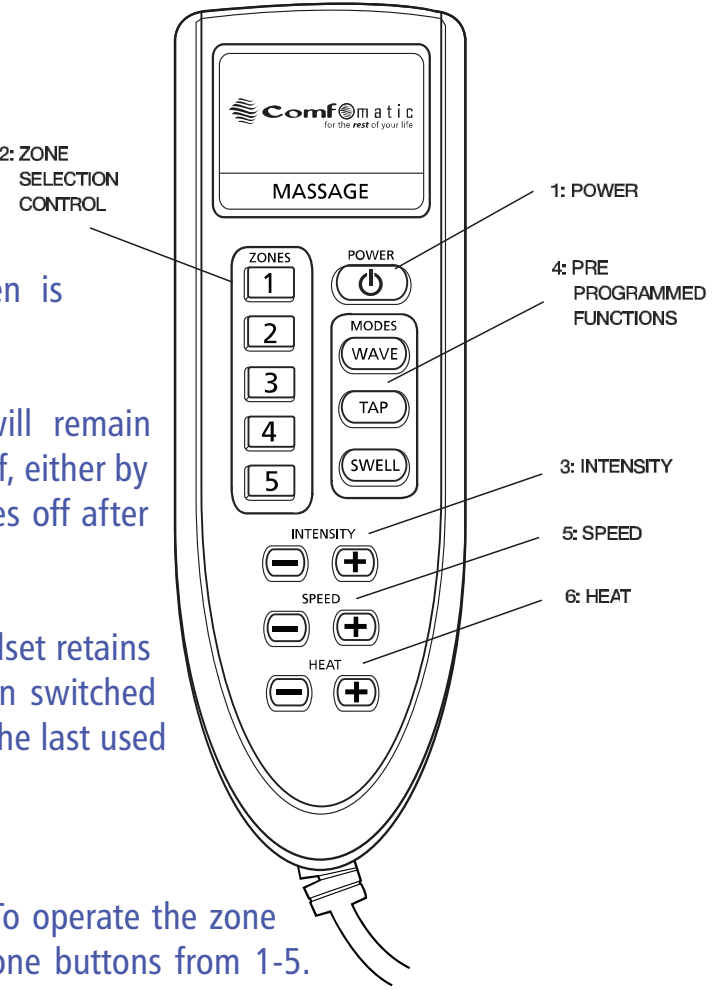
When the massage system is switched off the handset retains the current settings in its memory. Therefore when switched back on the massage will automatically start with the last used settings.

2. Zone Selection Control

Next choose the zones that you wish to operate. To operate the zone selection function, simply press the appropriate zone buttons from 1-5. Each button offers individual control of the selected zone from top of the back (1) to the calves (5). As each zone is selected the zone button will glow green. Active zones are also depicted in blue on the LCD display. To turn a zone or a combination of zones off simply press the zone button (numbered 1 – 5) the handset will confirm your selection on the display and the green light will be dimmed.

3. Intensity

Next select the intensity of the massage. The system offers varying levels of intensity from a gentle massage at the lowest level to a more vigorous effect at maximum intensity. Press the **Intensity +** button to increase intensity and the **Intensity –** button to reduce intensity. The LCD display will confirm the intensity level selected. All that you need to do now is relax and enjoy your massage.



4. Pre-Programmed Functions

Your massage system is equipped with 3 pre-programmed functions for your enjoyment:

Wave:

Offers complete head to toe massage by operating each selected zones in turn starting at the top back (zone 1) and working through to the calves (zone 5) and then back to zone 1. This programme can be operated at any level at any speed (See Section 5). You can also de-select any zone by pressing the zone button (see 2 above) that zone will then be omitted from the wave cycle. To re-select an omitted zone just press the zone button again.

Pressing the wave button again will return you to the manual zone select option (see 2 above)

Tap:

On activation all selected zones are operated together in short bursts of massage. Tap can be used on any combination of zones or all 5 zones at once. This programme can also be adjusted to operate at any level of intensity and at any speed (See Sections 3 & 5). You can also de-select any zone by pressing the zone button (see 2 above) that zone will then be omitted from the Tap cycle. To re-select an omitted zone just press the zone button again.

Pressing the tap button again will return you to the manual zone select option (see 2 above)

Swell:

Offers a rolling massage, each zone sequentially vibrating from minimum to maximum selected intensity. Swell can be used on any combination of zones or all 5 zones at once. Swell can also be adjusted to operate at any level of intensity and at any speed (See Sections 3 & 5). You de-select a zone by pressing the zone button (see 2 above) that zone will then be omitted from the Swell cycle. To re-select an omitted zone just press the zone button again.

Pressing the swell button again will return you to the manual zone select option (see 2 above)

5. Speed

The speed selector only works when the Wave, Tap or Swell pre-programmed functions are selected. The speed selection offers varying speeds from slow to fast. Press the **speed +** button to increase speed and the **speed –** button to reduce speed. The LCD display will confirm the speed level selected.

6. Heat - & +

These buttons control the heat pad which offers heat to the lumbar region. Press the Heat + button to activate the heat pad, the LCD display will change to confirm that the heat has been switched on. Press the Heat – button to turn the heat pad off. The LCD display will change to confirm that the heat pad is turned off.

The heat pad is fitted with a pre-set thermostat which, once the pad attains its operating temperature, cycles on and off to maintain the pre-set level of heat. The pad automatically switches off after 15 minutes use.

Getting Used To Your New Rise & Recline Chair

Your new Comfomatic Rise & Recline Chair may seem a bit strange at first, after all how many years did you spend sitting on a chair with just one position? Much like getting used to a new pair of shoes it always takes time to settle into a new chair. So please allow your new chair the opportunity to get used to you and more importantly for you to get used to it. Remember that the best advice we can give you, is simply to press the buttons until you feel comfortable.

Care Of Your Recliner

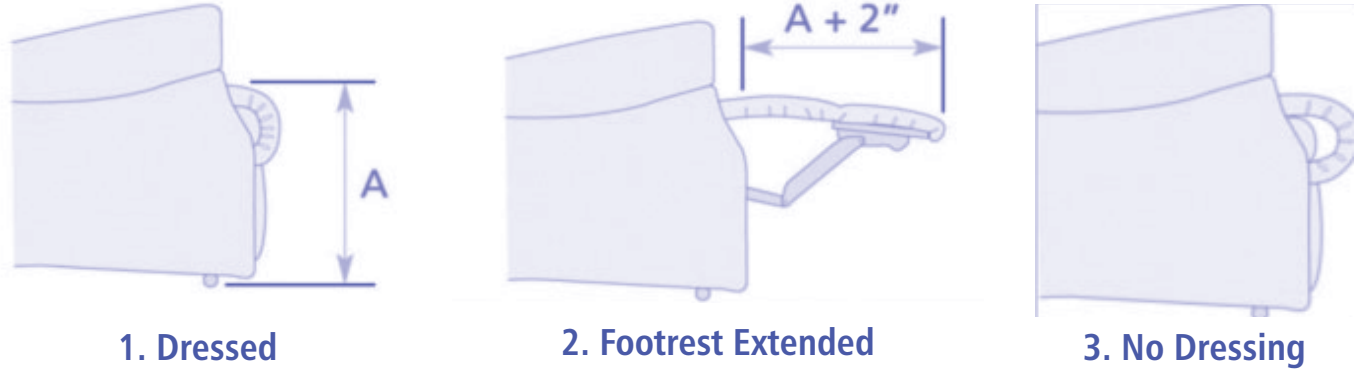
Your chair is handcrafted, we therefore expect there to be some small variations in standard sizes. Our fillings are especially sumptuous – therefore body indentations in back, arms or quilt caused by body weight compressing the fillings are a normal characteristic of the chair.

To ensure safe and efficient operation, all of our reclining products have seat backs that are sewn into place. This anchoring of the back prevents the movement of the seat back and allows for the easy operation of the reclining action. Loose seat backs could interfere with the reclining mechanism. Being anchored into place means the seat back cannot be removed and reversed as you can do with some non-reclining chairs. Consequently your new recliner needs a little bit of TLC to ensure that it looks good for longer. Regular ‘dressing’ of the back & seat as described below will help maintain the original look and form of the recliner.

Knee Roll / Seat Quilts

All recliner quilts need to have what appears to be additional or extra fabric around the knee roll area when closed. This is because when extended the footrest elongates by up to 2”. Extending in this manner allows the footrest to offer as much leg support as possible. This is illustrated below where in the closed position the seat height (represented by the dimension A in Picture 1) moves forward and extends by approx 2” (Picture 2). One effect of this feature is that the quilt may appear to stick out slightly when viewed from the side of the chair. If left undressed this overhang will become more pronounced and appear to deepen the depth of the seat.

WE THEREFORE RECOMMEND THAT THE SEAT BACKS AND SEATS ARE DRESSED DAILY TO REDUCE THIS EFFECT.



Dressing

Can be simply done by, using your hands, pushing the seat quilt towards the back of the chair and smoothing the fabric to the side of the seat as indicated in the diagram. This will return the quilt to its original position. After use always 'plump' up the seat back by pushing the fibres back into place. To do this, gently beat the back to re-distribute the fibres in the cushion.



Clean Regularly

Small dust and dirt particles can increase wear and tear of the fabric and dull the surface appearance. We recommend that you clean the fabric monthly by using a soft brush or by gently vacuuming. We do not recommend the use of water or fabric cleaners on our fabric chairs. Never use a stiff fibre or metal brush as this can score and damage the pile of the fabric or the leather.

Leather chairs should be dusted regularly with a soft lint free cloth. We recommend regular vacuuming of the furniture using a soft brush, as the accumulation of dust and crumbs can cause premature wear on the leather. Use a damp clean cloth with a solution of mild soap and water to remove light staining on leather chairs. To avoid leaving water marks moisten the entire surface of your leather chair evenly and lightly.

Soiling

Wet cleaning of fabric chairs is not recommended as it can cause the colours to run and may also leave a permanent stain mark. For stubborn stain removal we recommend that a professional upholstery cleaning specialist is used. The effectiveness of specialist cleaning treatment will depend upon the degree of soiling. It is advisable to have your product cleaned before the dirt becomes too ingrained in the fabric.

**PLEASE NOTE THAT WE CANNOT BE HELD RESPONSIBLE
FOR ANY DAMAGE CAUSED BY CLEANING.**

Sunlight

Sunlight can cause fading so please position your product away from direct sunlight or protect it by drawing your curtains or blinds.

Fabric Appearance

Please note that many fabrics, may appear darker or shaded in certain areas (this can be most noticeable on the arms and seat/back of the chair). This is due to the way the direction of the pile in the fabric reflects daylight and is a natural characteristic of this type of cover. Lightly brushing the pile in a different direction will help minimise (but not eliminate) this apparent 'shading' of the cover. Due to the makeup of Dralon and Chenille fabrics, the material has a tendency to crease and show crush marks during normal use. This can create changes in the shading of the material. This is caused by the pile of the fabric being moved in different directions and is an inherent characteristic of the material. Light brushing, by moving the pile in one direction will help reduce the above.

Leather Appearance

Please note that leather is a natural product that may have shading or texture variations across its surface. We will always use quality full leather hides for the manufacture of any chair, this helps to minimise texture and colour differences. However these differences are an inherent characteristic of the material and therefore cannot be considered to be a fault

General

Whenever possible, ensure that your furniture does not come into contact with sharp objects, eg. buckles, which may snag the fabric. If snagging does occur, carefully cut off the threads with scissors; do not try to pull the threads off. Do not allow animals on your upholstery as they can easily damage the fabric with their claws etc.

Avoid sitting on the arms as this can cause structural damage to the product. Sitting on the edge of the seat cushion can cause the fillings to move and give a creased appearance to the seat. Should this occur, gently push the fabric backwards to move the fillings back to their original position.

The arms of your new chair are subject to most wear and tear and additional protection can be obtained by using arm protectors.

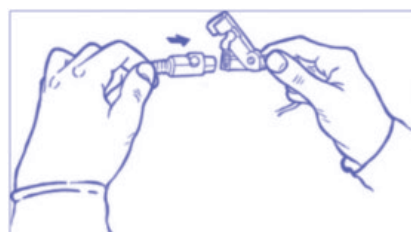
**CO-ORDINATING PROTECTORS ARE AVAILABLE
PLEASE SEE THE RANGE OF ACCESSORIES IN OUR CATALOGUE.**

Safety

Your safety is our number one concern. Your reclining chair contains moving parts. It is necessary to exercise due care and attention when using your rise and recline chair.

The following points highlight areas which must be followed to help ensure the safety of yourself and others.

Do not allow children or babies to play with or on the chair, or leave children/babies unsupervised in the same room as a reclining/rising chair.



To prevent accidental or unauthorised use, each electrically powered chair incorporates a quick-release handset. Always detach the handset and store in a safe position out of the reach of children to prevent unauthorised or unsupervised use of the chair.



To prevent accidental damage or trapping when the footrest closes, each chair incorporates a sprung-loaded footrest. Should the footrest hit an obstruction on closing, it will pivot as shown to minimise pressure. The motor will only automatically cut off when the action cycle is finished. The motor may continue to function but reduced pressure will be applied to the trapped object.



As all the actions contain moving parts, never attempt to repair or adjust the action mechanism yourself. Contact our customer service team for any service issues. Always ensure all electrical supply wires are free from obstruction and not twisted or trapped in any way. If any wires are damaged, always have them replaced by our customer service team.



Do not sit on the arms of the product or on the footrest when it is in the 'open' position. Do not attempt to stretch or reach over the side or the front of the chair. Do not sit or reach forward when the foot rest is elevated. Any of these activities could cause the chair to tip.



Never attempt to reach for anything around the chair as excessive leaning could cause the chair to tilt.

In particular a recliner chair can tip forward if you reach too far forward when in the sitting position and a chair in the lift position will be more susceptible to tipping because of its raised centre of gravity. Always get out of the chair to retrieve any articles around the chair



Always ensure that no objects are left under the chair. As with any piece of adjustable furniture there is always the possibility that any loose item can interfere with the moving parts of the chair.



Always handle your new chair with care. Only move the chair when it is in the 'rest' or 'closed' position. Never attempt to move the chair when it is in any of the open positions. Always use the arms to move the chair – do not use the back or wings. When moving your chair, always unplug the mains lead. This will help avoid accidental trapping of the electrical leads.

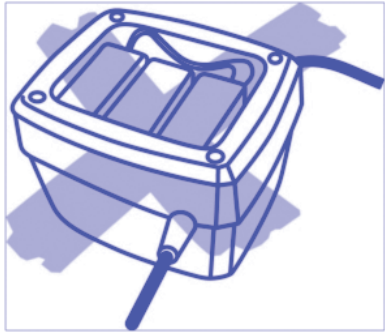


After use always return the product to the 'rest' or 'closed' position. Never position your product close to a fire or source of heat. Do not leave a lit cigarette resting on the arm or any part of the product.

Do not place the chair too close to the wall as this can seriously damage the motor should the chair be restricted in its operation. Never leave the chair in the 'standing' position, always return to the 'rest' position after exiting the chair.



Please note that this product should never be used other than as a reclining chair – it is not a bed and should not be used as a substitute for a bed.



NEVER OPERATE YOUR CHAIR IF IT HAS A DAMAGED CORD OR PLUG. CONTACT OUR CUSTOMER SERVICE TEAM FOR ADVICE.

YOUR CHAIR HAS NO USER SERVICEABLE PARTS. DO NOT INTERFERE WITH ANY PART OF THE CHAIR OR THE MASSAGE SYSTEM. INTERFERING WITH THE CHAIR OR THE MASSAGE SYSTEM WILL INVALIDATE YOUR WARRANTY AND COULD CAUSE HARM TO YOU OR TO OTHERS. WE ARE HERE TO HELP SO IF YOU NEED ASSISTANCE PLEASE CONTACT OUR DEDICATED CUSTOMER SERVICE TEAM.

Trouble Shooting Guide

Should you experience any operational problems with your chair please:

- Check that the chair is plugged in at the wall socket
- Check the wall socket works by plugging in another working appliance, i.e. table lamp
- Check that the green LED on the transformer is lit.

Should your chair still not be working please contact our customer service team on 0151 559 1140

Battery Backup

In the event of a local power failure your new chair is fitted with an emergency lowering system. For this system to function correctly, two (2) 9v (PP3) alkaline batteries are required. These batteries should be connected to the transformer using the connectors provided. The emergency lowering system is designed to return your chair to the sitting position in the event of a local power failure – it is not designed to lift any section of the chair or to operate the massage system. After the emergency lowering has been completed the batteries should be replaced with two (2) new 9v (PP3) alkaline batteries. To replace the batteries you need to

- (1) Locate the transformer box shown below,
- (2) Remove the battery compartment lid,
- (3) Slide the two (2) batteries out of the battery compartment (you cannot detach the batteries from their terminals without removing the batteries from the battery compartment),
- (4) Replace both of the batteries with new batteries of the same type. Replace the battery compartment cover.
- (5) Recycle your batteries via an approved recycler.

Warranty

Your new Comfomatic Rise & Recline Chair is protected by a fully comprehensive three year Premier Care Warranty. The Premier Care Warranty is an insurance backed warranty that covers product failure due to faulty workmanship, materials and certain accidental damage. Like all insurance policies, your Premier Care Warranty is subject to the standard terms, conditions and exclusions of the policy. You have agreed to be bound by those terms, conditions and exclusions. The warranty commences on the date of the delivery of your new chair. You will receive your policy and certificate of insurance within 30 days of delivery. In the event that you do not receive your policy by that date please contact our customer service team, on 0151 559 1140 who will be happy to assist. The Premier Care Warranty does not limit your statutory rights.

In the unlikely event of a manufacturing defect occurring during the warranty period you should contact our Customer Service Dept on 0151 559 1140. Alternatively you can email consumer@comfomatic.com or write to us at:

**Customer Services Department
Comfomatic Ltd
Unit 15 Turnstone Business Park,
Mulberry Avenue,Widnes,
Cheshire, WA8 0WN**

If we need to repair or replace your Comfomatic Rise & Recline Chair, provided you live within the United Kingdom, we will visit your home and repair the chair free of charge. Where your Comfomatic Rise & Recline Chair is to be replaced, provided you live within the United Kingdom, we will deliver the new chair to you free of charge. Whether your Comfomatic Rise & Recline Chair is repaired or replaced will be at our sole discretion. Before agreeing to replace or repair your Comfomatic Rise & Recline Chair under this warranty, we reserve the right, in certain circumstances, to require that it is returned to us at our cost.

Where a product or part of a product is replaced under the warranty, the new product or part has a warranty period of 12 months or the remaining period of the original product warranty whichever is the greater.

- We reserve the right to refuse to replace or repair your Comfomatic Rise & Recline Chair:-
- if the defect is due to causes other than faulty materials or workmanship such as fair wear and tear, wilful damage, accident, negligence by you or a third party, use other than recommended by us, failure to follow any instructions given by us or any alteration or repair carried out without our approval; or
 - if it is soiled or in an unsanitary condition

This warranty applies to the original consumer(s) and may not be transferred.

This warranty does not affect your statutory rights as a Consumer

This warranty will be governed by English Law.



Comfomatic

for the *rest* of your life



Chair Owner's Guide Version 201106 © October 2013

Comfomatic Limited
Unit 15 Turnstone Business Park, Mulberry Avenue, Widnes, Cheshire, WA8 0WN
Tel: 0151 559 1140 www.comfomatic.com